

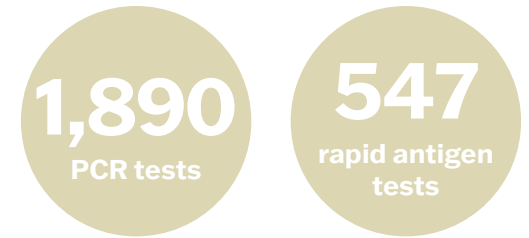


OUR RESPONSE TO COVID-19

At New Gold, the safety and health of our employees and host communities is always our number one priority.

OUR RESPONSE TO COVID-19


At the onset of the COVID-19 pandemic, we established a Pandemic Response and Business Plan Committee to assess risks and develop contingency plans to address safety and health risks to our employees, contractors and communities. The Committee continues to meet regularly and includes leaders from all New Gold locations.



conducted at Rainy River

Pre-screening and business continuity plans are in place throughout our operations, ready to respond to any circumstance that could cause a potential outbreak of COVID-19 at any New Gold location.

New Gold has also taken numerous steps to ensure that local communities get the help they need to remain safe, sharing action plans and implementing preventative measures while seeking input from communities to deliver a response that is consistent with broader efforts. We continue to implement measures at our corporate office and at all our sites to protect our workforce and communities.

 For additional details on New Gold's COVID-19 response, please visit our website at newgold.com/covid-19/.

Rapid Testing at Rainy River

Our team at Rainy River responded quickly to the onset of the pandemic by partnering with Dr. Mario Thomas at Precision Biomonitoring (PBI) in Guelph, Ontario. Dr. Thomas had developed a mobile device that can run up to nine COVID-19 tests simultaneously and provide accurate test results within two hours.



▲ New Afton security pre-screening for COVID-19.



▲ New Afton employee wearing a medical-grade face mask while on site to minimize the spread of the COVID-19 virus.

Working with Dr. Thomas, the PBI team, and the Indigenous leadership of Treaty 3, New Gold began lobbying Health Canada in April 2020 for approval to use the device at our Rainy River Mine site; approval was granted on July 1, 2020.

Rainy River received three rapid testing devices in early August: two were used to test employees and contractors, while the third was set aside to increase testing capacity in Indigenous communities. By late 2020, New Gold had also partnered with Seven Generations Educational Institute to provide community-based testing.

After adapting their protocols to deliver lessons virtually, PBI trained New Gold Medical Centre nurse practitioners and laboratory technicians to use the device and assess the results. Additional medical staff was added to expand our testing capacity.

Prior to large-scale rollout, we developed a screening protocol to ensure the most accurate detection rate. From August 2020 to December 2020, our Rainy River site conducted 1,890 polymerase chain reaction (PCR) tests and 547 rapid antigen tests. New Gold continues to maintain strong relationships with local health authorities and Public Health. The rapid testing program is ongoing.

Rainy River Community PPE

At the onset of COVID-19, New Gold played an active role in distributing hand sanitizer and personal protective equipment (PPE) to Indigenous communities. New Gold contributed \$25,000* to support the initiative, working with a third-party organization to deliver supplies to Treaty 3 communities.

New Gold community partners provided substantial support to the company during the initial months of the pandemic, providing handmade masks to our employees to ensure operations could continue safely. More than 1,500 masks were delivered to the mine.

Actions at New Afton

At New Afton, our Emergency Operations Centre centralized communications and logistics functions and implemented many preventative measures to minimize the impact of COVID-19. These far-reaching measures include incorporating pre-shift assessments and temperature screenings, implementing temporary shift schedule changes, instituting PPE requirements, and developing work from home policies.

1,500
masks

made by
community members

New Afton also implemented voluntary fatigue monitoring for operational employees working temporary 14/14 shifts – a process designed to assess potential negative health and safety impacts using Fatigue Science ReadIBands.

Supporting Local Vouchers at New Afton

Recognizing that small and local businesses were particularly affected by COVID-19 slowdowns, team members at New Afton worked to explore ways to give back to the community.

With large group gatherings banned, New Afton's Social Committee reached out to local businesses to develop a voucher program, offering employees a choice of activities and food baskets rather than the traditional annual barbecue and holiday party.

Actions at Cerro San Pedro

Our Cerro San Pedro team played a central role in educating the community about COVID-19 facts and mitigation strategies and in providing assistance throughout the onset of the pandemic.

*Dollar amounts stated in CAD.

OUR RESPONSE TO COVID-19

290
food items

donated per month

Similarly, the main protocols that Cerro San Pedro implemented inside its facilities were designed in order to guarantee the safety and health of all its collaborators. The donations of PPE and other supplies that the company made to state hospitals and municipal health centres has helped to combat COVID-19 pandemic concerns.

When COVID-19 restrictions in the community impacted the community meeting program, the Cerro San Pedro site invited our collaborators and community residents to send concerns via mailboxes located throughout the communities.

As part of its commitment to health and safety during the COVID-19 pandemic, our Cerro San Pedro operation donated 290 food items per month to people in vulnerable situations in the municipality of Cerro de San Pedro, Planta del Carmen, La Zapatilla, Monte Caldera, Cuesta de Campa, Portezuelo and in the capital of the municipality.

The Cerro San Pedro site donated medical PPE (Tyvek type protective coveralls, N95 respirators, safety glasses), as well as hydrating serums, for the medical team and nurses at the General Hospital of Zone Number 50 of the Instituto Mexicano de Seguro Social (IMSS) and the General Hospital of Soledad.



▲ Cerro San Pedro employee donating COVID-19 provisions to community members surrounding the mine site.

Both hospitals were designated medical centres to care for patients with COVID-19 in the area.

Additionally, New Gold provided the Portezuelo Rural Medical Unit with hygiene and cleaning materials to sanitize spaces, protective equipment for medical personnel, and equipment for detection of COVID-19 symptoms in the community, such as oximeters and thermometers.

Corporate Office Renovations

Renovations were made at our corporate office in Toronto, ON to meet Public Health physical distancing protocols and safely accommodate employees during a voluntary return period. Renovations included installing higher partitions between workspaces, building individual entries for workstations and incorporating single direction travel. Maximum office occupancy was set at 30 percent.

Based on team member feedback and requests, the New Gold Human Resources department created a schedule for team members who wanted to return to the office to monitor our ability to maintain physical distancing.

30%
maximum
office
capacity

at Corporate
Headquarters